

Product Name	Access Account (S1)		
Issuer	G&C Mutual Bank Limited, ABN 72 087 650 637, AFSL & Australian Credit Licence 238311		
Effective Date	1 January 2024	Next Review Date	1 July 2025
Target Market	Description of Target Market		
	Retail customers who: <ul style="list-style-type: none"> <li>need an everyday transaction account to conveniently manage their funds and facilitate payments</li> <li>need an everyday transaction account with a full range of features</li> </ul>		
	Description of Product, including key attributes		
	This is an everyday transaction account with a number of key attributes: <ul style="list-style-type: none"> <li>no minimum deposit or balance</li> <li>withdrawal limits</li> <li>direct debit and credit transactions</li> <li>debit card access</li> <li>online banking</li> <li>mobile app</li> <li>telephone banking</li> <li>call centre and service centre support</li> <li>loyalty structured fee regime</li> <li>range of unlimited fee free transactions including Osko, BPAY, payWave and eftpos</li> <li>debit interest applies if the account is overdrawn</li> </ul> <p>Additional features, fees, charges, or conditions other than those displayed in this document may be available or applicable. This document must be read together with the G&amp;C Mutual Bank Account and Access Facilities Terms and Conditions, Summary of Account and Access Facilities, Fees and Charges Schedule and Interest Rate Schedule.</p>		
	Needs, Objectives and Financial Situation		
	The product has been designed for those wanting an everyday transaction account offering funds at-call with optional access facilities, allowing flexibility in withdrawing, depositing, and accessing funds. The crosses indicate where the product is not suitable for retail customers.		
	Need access to funds at-call 24 hours a day, 7 days a week for regular transaction activity		✓
Seeking a variety of cash withdrawal or payment options to make purchases anywhere in Australia or throughout the world		✓	
Need the ability to transfer money through digital channels, phone or online banking and mobile app		✓	
May want to separate their everyday spending money from their savings		✓	
Seeking a high income generating account with less transaction options		✗	
Minimum eligibility and account criteria not met		✗	

<p><b>Distribution Conditions</b></p>	<p>This product is designed to be distributed by G&amp;C Mutual Bank through the following channels:</p> <ul style="list-style-type: none"> <li>▪ online through our website</li> <li>▪ online through relevant third-party comparison sites</li> <li>▪ targeted advertising</li> <li>▪ by phone or email through our Contact Centre</li> <li>▪ in person through our Service Centres</li> </ul> <p>This product can only be issued to those who are eligible and meet the minimum account criteria. All applicants must be:</p> <ul style="list-style-type: none"> <li>▪ aged 12 years or older, or if aged under 12, the account signatory must be an adult relative;</li> <li>▪ a permanent resident of Australia; and</li> <li>▪ able to meet our identity verification requirements</li> </ul> <p>Only representatives who have the appropriate levels of authority may advise on and distribute this product. They will have been trained on this product and in particular, the target market and relevant acceptance criteria.</p>							
<p><b>Reviewing this Target Market Determination</b></p>	<p>We will review this Target Market Determination in accordance with the below:</p> <table border="1" data-bbox="320 913 1540 1529"> <tr> <td data-bbox="320 913 608 972"> <p><b>Initial Review</b></p> </td> <td data-bbox="608 913 1540 972"> <p>Within 12 months of the effective date</p> </td> </tr> <tr> <td data-bbox="320 972 608 1030"> <p><b>Periodic Review</b></p> </td> <td data-bbox="608 972 1540 1030"> <p>Within 18 months of the effective date</p> </td> </tr> <tr> <td data-bbox="320 1030 608 1529"> <p><b>Review Triggers or Events</b></p> </td> <td data-bbox="608 1030 1540 1529"> <p>Any event or circumstances arising that would suggest this TMD is no longer appropriate will prompt a review of this TMD. This may include (but is not limited to):</p> <ul style="list-style-type: none"> <li>▪ A material change to the product or its terms and conditions;</li> <li>▪ A change in our acceptance criteria that impacts on the suitability of the product for the target market;</li> <li>▪ Negative trends across sales and product usage data;</li> <li>▪ Distribution conditions are no longer appropriate;</li> <li>▪ External events such as adverse media coverage or regulatory attention; and</li> <li>▪ Significant numbers of complaints received from customers in relation to the use of the product.</li> </ul> </td> </tr> </table>		<p><b>Initial Review</b></p>	<p>Within 12 months of the effective date</p>	<p><b>Periodic Review</b></p>	<p>Within 18 months of the effective date</p>	<p><b>Review Triggers or Events</b></p>	<p>Any event or circumstances arising that would suggest this TMD is no longer appropriate will prompt a review of this TMD. This may include (but is not limited to):</p> <ul style="list-style-type: none"> <li>▪ A material change to the product or its terms and conditions;</li> <li>▪ A change in our acceptance criteria that impacts on the suitability of the product for the target market;</li> <li>▪ Negative trends across sales and product usage data;</li> <li>▪ Distribution conditions are no longer appropriate;</li> <li>▪ External events such as adverse media coverage or regulatory attention; and</li> <li>▪ Significant numbers of complaints received from customers in relation to the use of the product.</li> </ul>
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<p><b>Reporting</b></p>	<p>We will collect and record details of:</p> <ul style="list-style-type: none"> <li>▪ Product related complaints received each month from customers or distributors.</li> <li>▪ Any significant dealing which is not consistent with this TMD. Reporting must be within 10 business days of becoming aware of any such dealing.</li> </ul>							