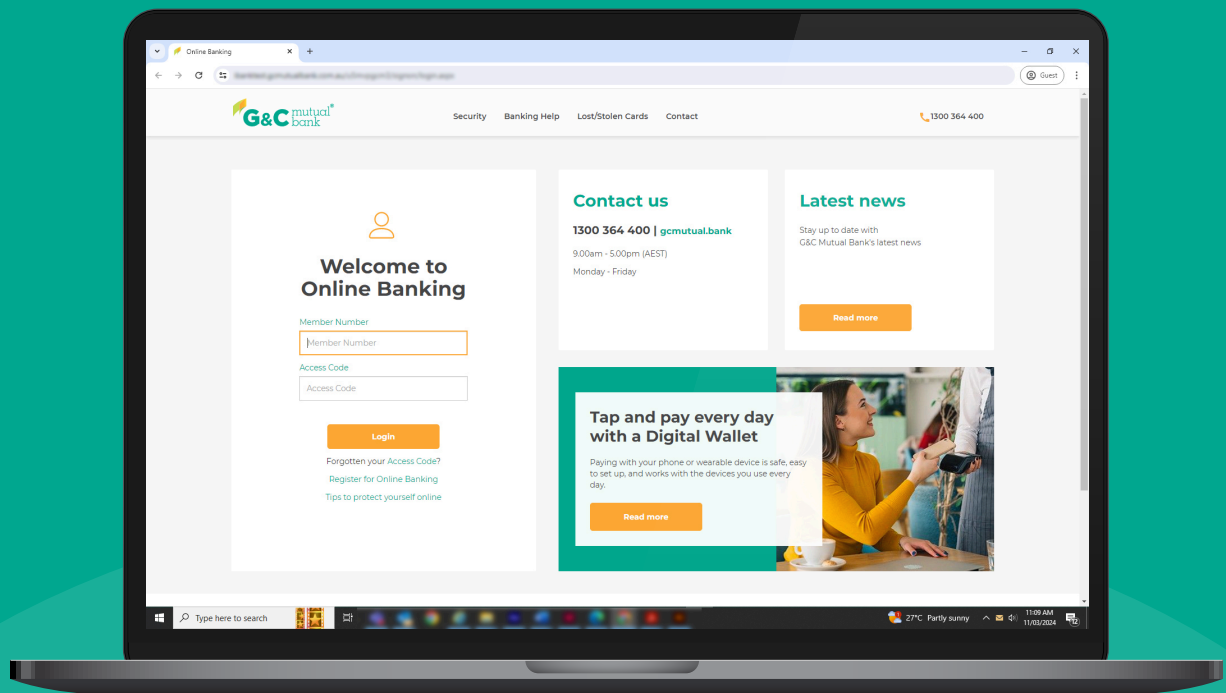
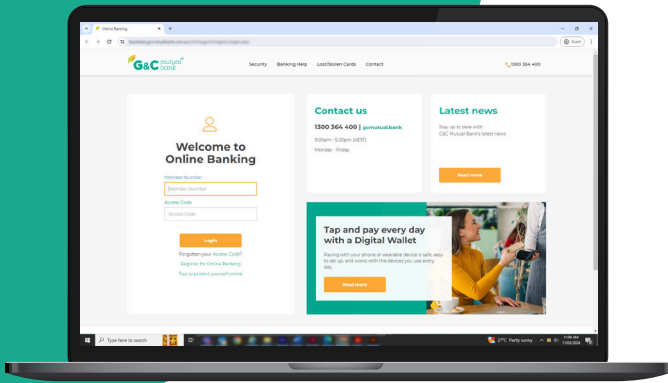


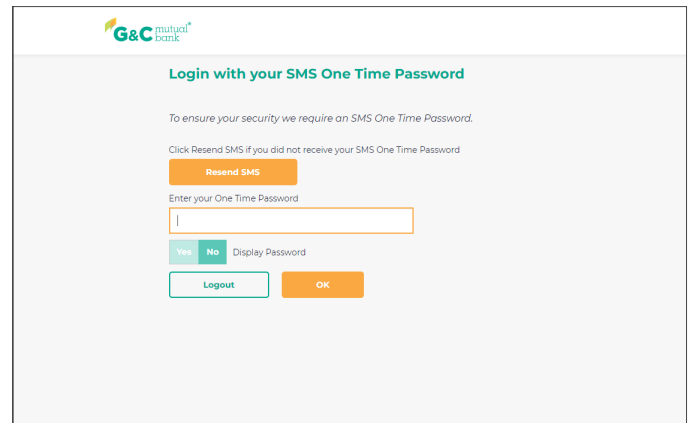
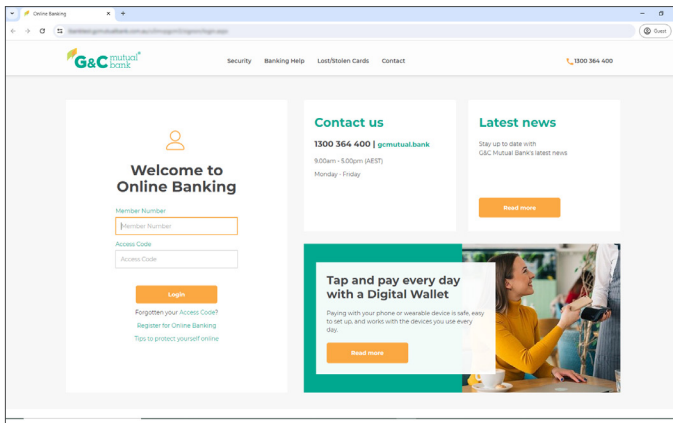
# How to **change your** **card PIN**



**We're ready to help you**  
1300 364 400 | [www.gcmutual.bank](http://www.gcmutual.bank)  
**It's your bank, because you own it.**

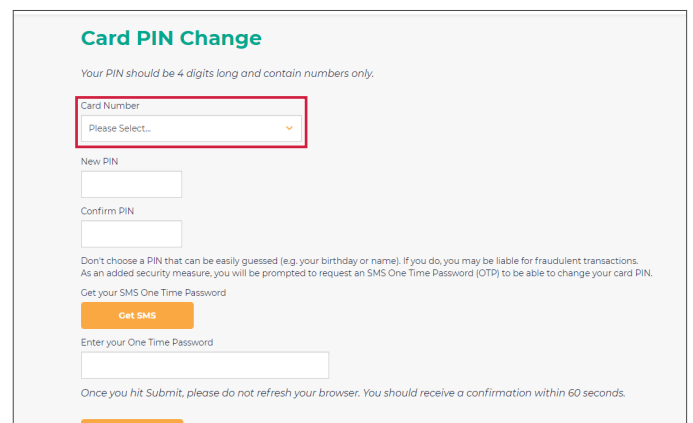
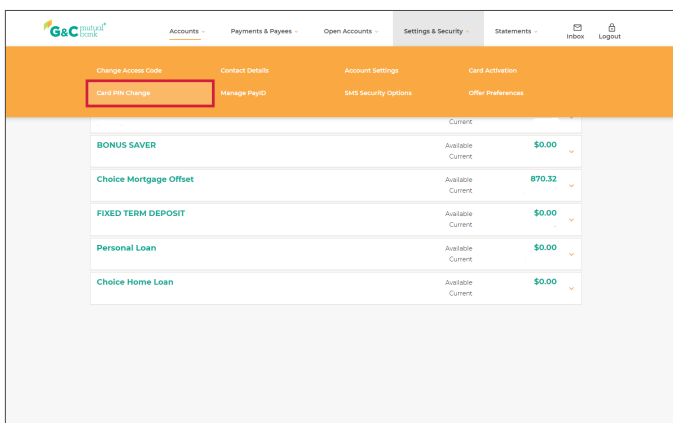


# Change your card PIN



**1** Log into Online Banking.

**2** An SMS One Time Password will be sent to your mobile device. Enter the One Time Password and select 'OK'.



**3** Select 'Card PIN Change' from 'Settings & Security' in the top drop down menu.

**4** Select the account from the drop down menu.

**Card PIN Change**

Your PIN should be 4 digits long and contain numbers only.

Card Number

New PIN  
  

|   |   |    |
|---|---|----|
| 5 | 7 | 0  |
| 9 | 1 | 8  |
| 3 | 4 | 6  |
| ⌫ | 2 | ok |

Confirm PIN

New PIN

Confirm PIN  
  

|   |   |    |
|---|---|----|
| 2 | 3 | 0  |
| 1 | 6 | 8  |
| 7 | 9 | 4  |
| ⌫ | 5 | ok |

Don't choose a PIN that can be easily guessed (e.g. your birthday or name). If you do, you may be liable for fraudulent transactions. As an added security measure, you will be prompted to request an SMS One Time Password (OTP) to be added to your account.

Get your SMS One Time Password

**5**

Enter a new PIN using the virtual keypad.

**6**

Confirm your PIN using the virtual keypad.

Don't choose a PIN that can be easily guessed (e.g. your birthday or name). If you do, you may be liable for fraudulent transactions. As an added security measure, you will be prompted to request an SMS One Time Password (OTP) to be added to your account.

Get your SMS One Time Password

Enter your One Time Password

Once you hit Submit, please do not refresh your browser. You should receive a confirmation message within 5 minutes.

**7**

Select 'Get SMS' to send a text containing a One Time Password to your mobile device. Enter the One Time Password in the field and select 'Submit'.

**Card PIN Change**

PIN change successful

Your PIN should be 4 digits long and contain numbers only.

Card Number

New PIN

Confirm PIN

Don't choose a PIN that can be easily guessed (e.g. your birthday or name). If you do, you may be liable for fraudulent transactions. As an added security measure, you will be prompted to request an SMS One Time Password (OTP) to be added to your account.

**8**

Once submitted, you will see a notification that your PIN change has been successful.

\*Don't choose a PIN that can be easily guessed (e.g. your birthday or name). If you do, you may be liable for fraudulent transactions.

It's **your** bank,  
because **you own it.**

**G&C Mutual Bank**

1300 364 400

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