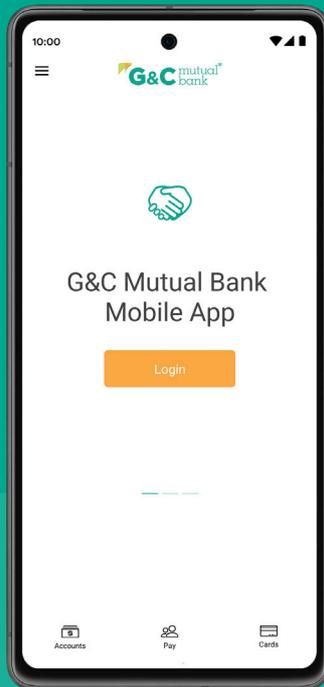


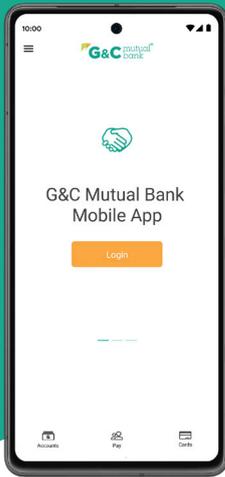
How to login to our Mobile App



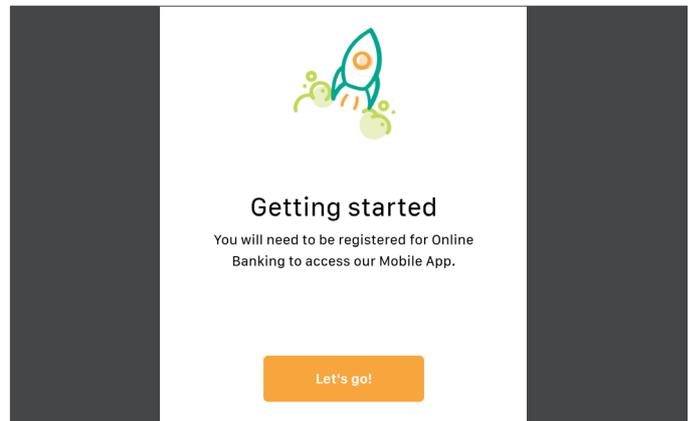
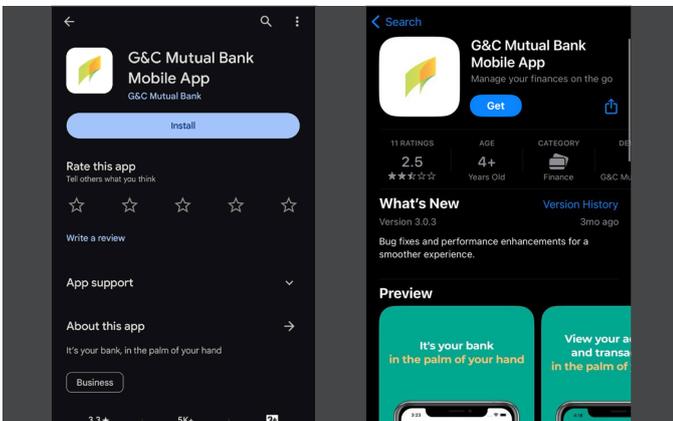
We're ready to help you

1300 364 400 | www.gcmutual.bank

It's your bank, because you own it.



Mobile App login guide

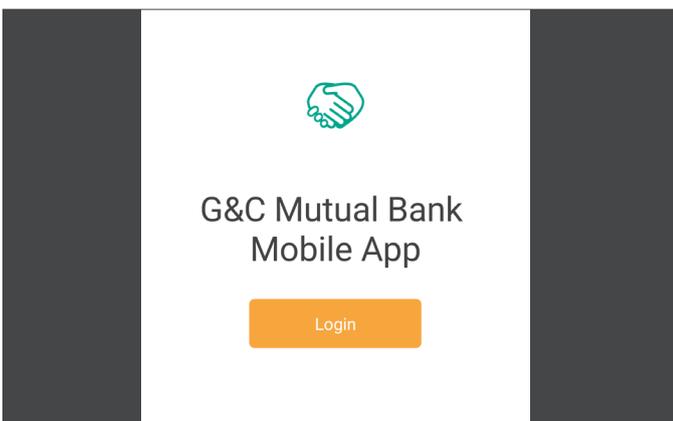


1

Download the G&C Mutual Bank Mobile App from the App Store or Google Play Store.

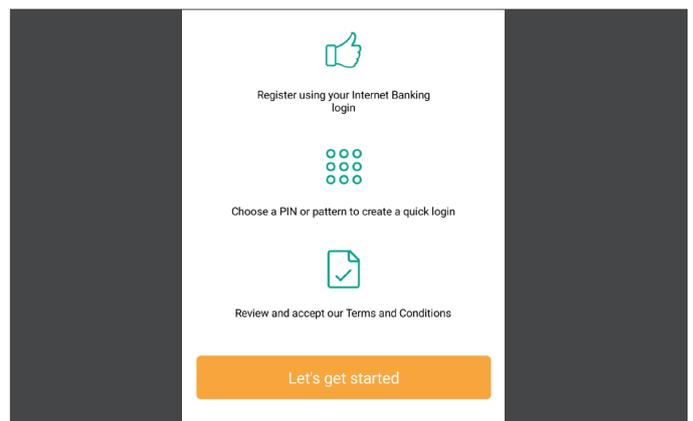
2

Navigate through the 'Getting Started' screens.



3

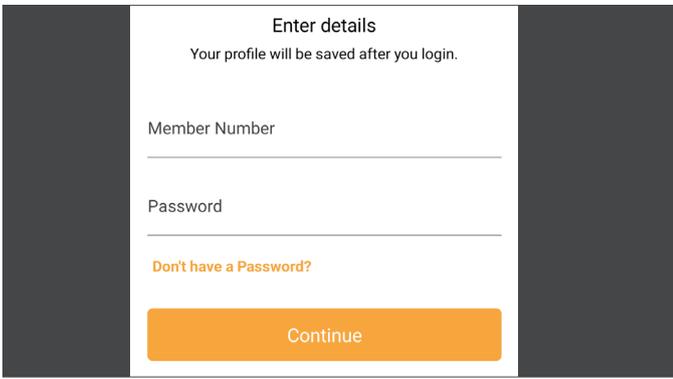
On the welcome screen, select 'Login'.



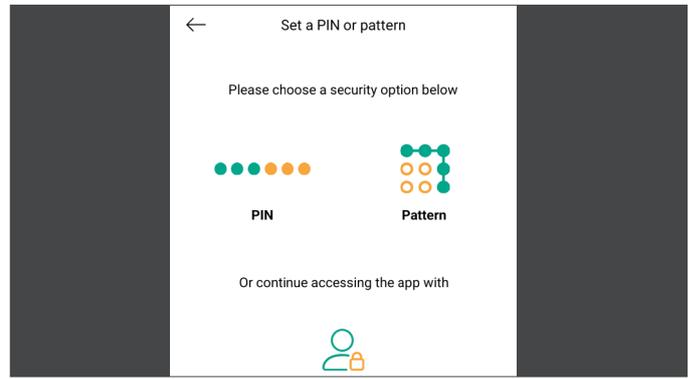
4

On the registration screen, select 'Let's get started'.*

*Please note, you will need to be registered for Online Banking to access the G&C Mutual Bank Mobile App. If you are not already registered, you can visit our website to register for Online Banking or call us on 1300 364 400.

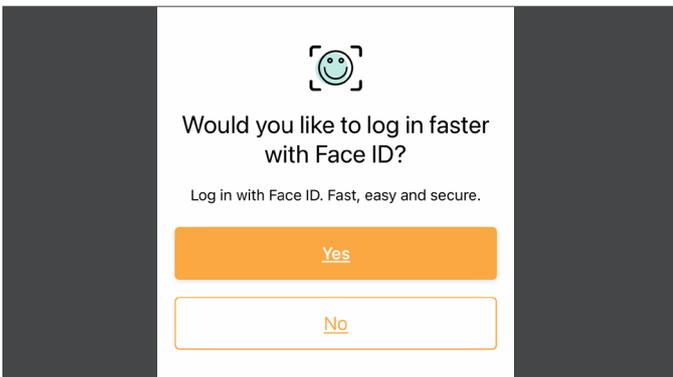


5 Enter your Member Number and Password (Access Code), then select 'Continue'.*

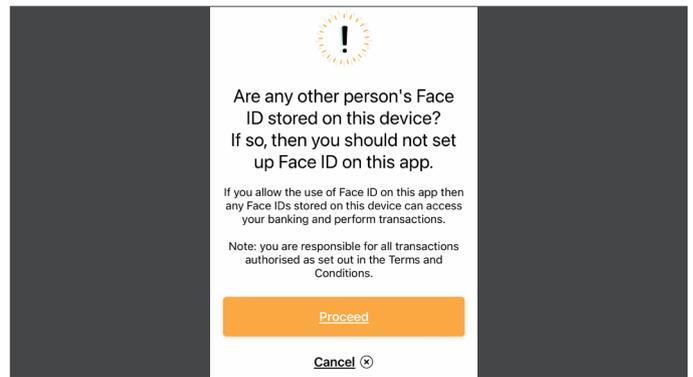


6 Choose a method to sign in, using either a 6-digit PIN, a Pattern, or your Member ID only.

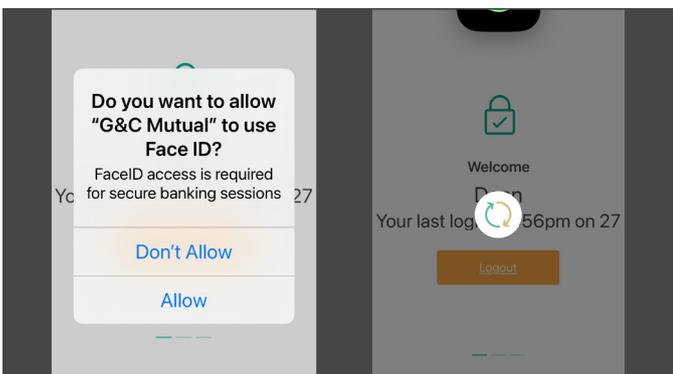
For Apple device users



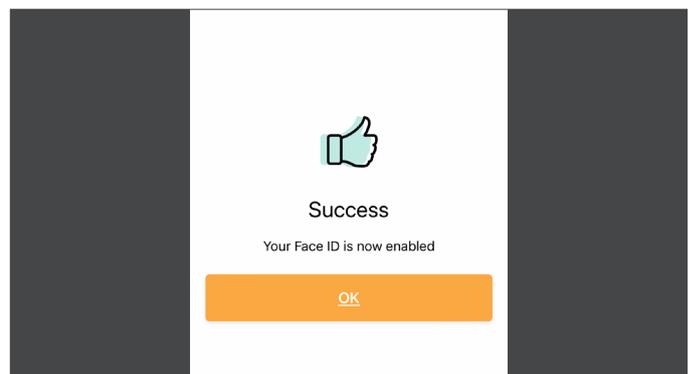
7a If you would like to enable Face ID, select 'Yes'. If not, select 'No' and skip to step 1c.



8a If you agree to the conditions, select 'Proceed'.



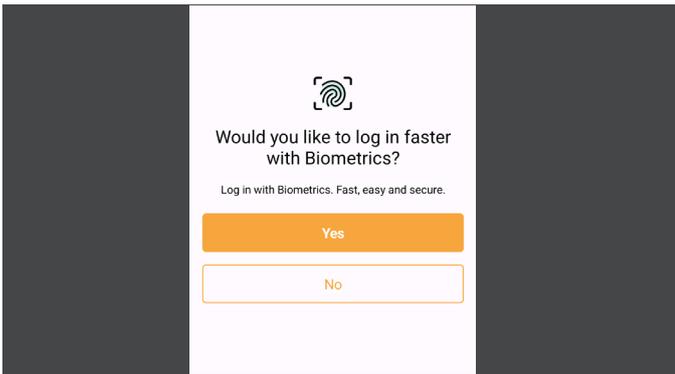
9a Select 'Allow'.



10a Face ID is now enabled.

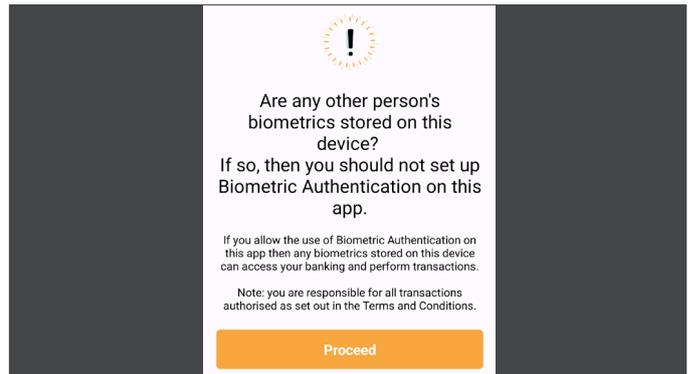
*Please note, if you are accessing our Mobile App before setting up Online Banking, you will need to follow the prompts to reset your Access Code by entering your temporary password (Access Code) and the One Time Password delivered to your mobile device via SMS. If you need any assistance, please call us on 1300 364 400.

For Android device users



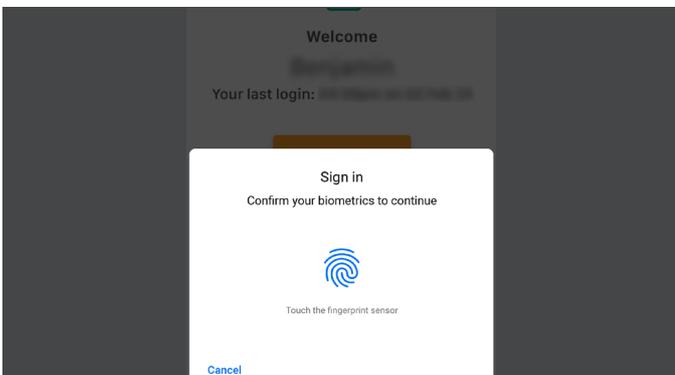
7b

If you would like to enable Biometrics, select 'Yes'. If not, select 'No' and skip to step 1c.



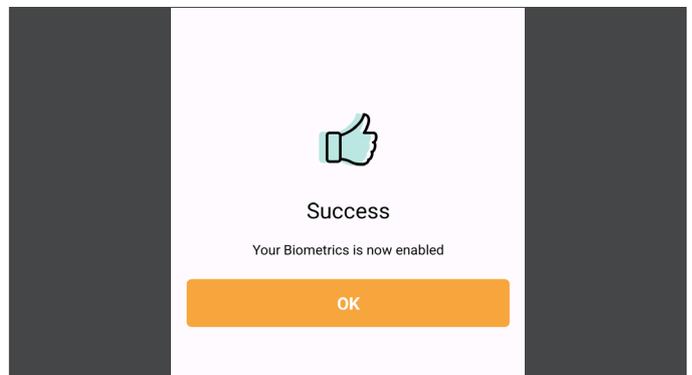
8b

If you agree to the conditions, select 'Proceed'.



9b

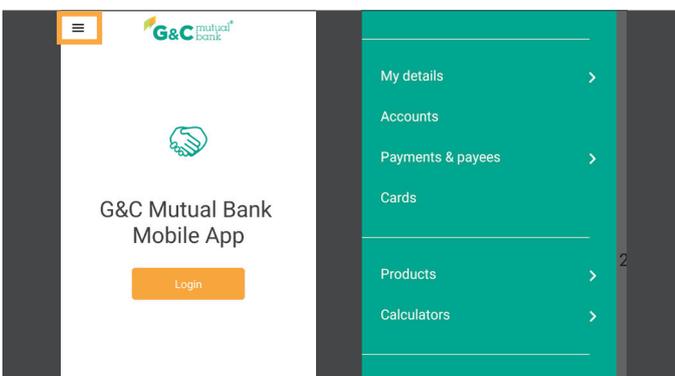
Press your finger on the screen.



10b

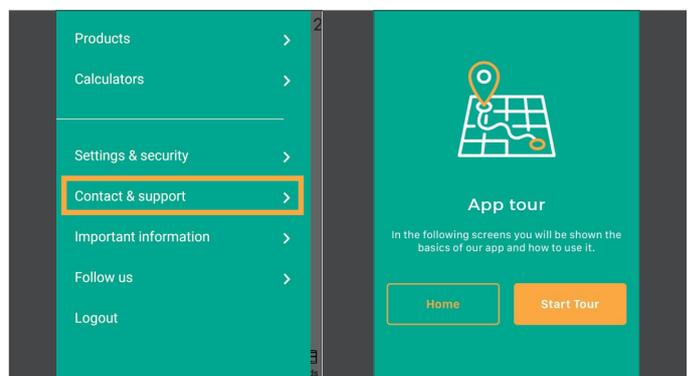
Biometrics is now enabled.

App tour and service quick links



1c

Select the menu in the top left corner of the home screen to navigate banking services.



2c

For a tour of our Mobile App, select 'Contact & Support', then 'App guided tour'.

It's **your** bank,
because **you own it.**

G&C Mutual Bank

1300 364 400

info@gcmutual.bank

www.gcmutual.bank

G&C Mutual Bank Limited
ABN 72 087 650 637 | AFSL and Australian Credit Licence 238311

